# Use of the SMS service

# olivetti

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## **Editors:**

Olivetti Tecnost, S.p.A.

Via Jervis, 77 - 10015 IVREA (Italy)

The fax machine allows you to send and receive messages (SMS), even if you are connected to a switchboard, and to save up to 40 messages, of which: 5 written and sent messages, 5 written and not yet sent messages and 30 received messages.

In addition to this, it is possible to send messages in "FAX" format and by electronic mail ("E-MAIL").



For details on the SMS service, please contact the manager of the telephone network to which you are connected.

#### To activate the SMS SERVICE



To activate the SMS service you must set, both for sending and for receiving message, the numbers indicated by the "SMS Service Centre" and provided by your network operator. After having activated this service, you can send and receive messages (SMS) every time you wish:



All SMS service functions are to be activated without the document in the ADF.

S

The display shows:

SEND SMS



Until the display shows:

CONFIGURATION



The display shows:

SERV. CENTRE NO.



The display shows:

TX SERV. CENTRE

XXXX

If the number that appears on the lower line of the display coincides with the number provided by your network operator, press  $\bigcirc$  to confirm your setting; if the numbers are not the same, dial directly the correct number from the numeric keypad and then press  $\bigcirc$ .



The display shows:

RX SERV. CENTRE

XXXX

If the number that on the lower line of the display coincides with the number provided by your network operator, press  $\bigcirc$  to confirm your setting; if the numbers are not the same, dial directly from the numeric keypad and then press  $\bigcirc$   $\bigcirc$   $\bigcirc$   $\bigcirc$ 



To return the fax machine to the initial stand-by mode.

## To send messages (sms)

Apart from sending messages (SMS) (max. 160 characters each), the fax machine allows you to:

- ask for message delivery notification.
- ensure the correct operation of SMS service if the recipients have more than a telephone set connected to the same telephone line.
- preset a length of time during which the Service Centre can keep an undelivered message (SMS) in memory (max 63 weeks).

## To write and send a message (sms)

S

The display shows:

SEND SMS

**1** 

The display shows:

SMS TEXT

Write the text of the message (max. 160 characters) by pressing the keys on which the desired number, character or symbol is written. See table below:

Key 1 = @ space 1 . / -

Key  $\mathbf{2}$  = a b c å ä æ à ç 2  $\Gamma$ 

Key  $\mathbf{3}$  = d e f è È é  $\mathbf{3} \Delta \Phi$ 

Key 4 = g h i i 4

Key  $\mathbf{5} = \mathbf{j} \, \mathbf{k} \, \mathbf{I} \, \mathbf{5} \, \Lambda$ 

Key  $6 = m n o \tilde{n} \ddot{o} \tilde{o} \delta$ 

Key  $7 = p q rs \beta 7 \Pi \Sigma$ 

Key **8** = t u v ü ù 8

Key  $9 = w \times y \times z = 9$ 

Key \* = \* space  $\sim$  . / \ , ;\_ : "?!

Key  $\mathbf{0}$  = space + & / % 0 € £ ¥ \$ ; § ¡Θ  $\Xi \Psi \Omega$ 

Key  $\# = \# \& \% + \$ < = > @ ( ) ^ | [ ]$ 

- To change from upper case letters to lower case letters and vice versa.
- To scroll the cursor on alphanumeric characters already keyed in or to leave a blank space.



To delete a character on the left hand side of the cursor. It deletes all the text if kept pressed.

When writing the text, on the upper right hand side for the display, the maximum number of characters to be entered is displayed (160). This number decreases every time you enter a character, you can thus know how many characters you have entered and how many you can still enter.

**1** 

To confirm your setting. The display shows:

SEND TYPE:SMS

**1** 

The display shows:

#### TYPE NUMBER

#### NUM/TOUCH/SPEED

0 -(9)

Dial the correspondent's number in one of the following ways: either from numeric keypad or with one-touch dialing keys and speed dialling codes (see "To set one-touch and speed dialling", chapter "Basic transmission and reception operations").



To confirm your setting. The display shows:

NOTIFY: YES

To see the other available option: "NOTIFY: NO".

"NOTIFY:YES": to receive the notification of message delivery every time you send one.

"NOTIFY:NO": if you do not want to receive the notification of message delivery.

( ( )

The display shows:

RECIPTERM.NO.

(0-9)

At this point, if the recipient owns only one telephone set connected to the telephone line, confirm "0" with  $\bigcirc$ ; otherwise, if the recipient has more than one telephone set connected to the telephone line, type the number corresponding to the terminal on which he wants to receive your message and then press  $\bigcirc$ . The display shows:

SEND: YES

To confirm your choice.

The fax machine starts transmitting and the message "TRANSMITTING" appears on display.

If the transmission has been completed successfully, at the end the message "TX COMPLETED " appears on display for a few seconds.

Otherwise, if the transmission has not been completed successfully, at the end on the display the message "TX ERROR" for a few seconds followed by an acoustic signal and error led "  $_{\bullet}$   $_{\bullet}$ " lights on.

In both cases, at the end of the transmission, the display shows:

SAVE SMS:NO

Press **◄/**▶ to see the other available option:

SAVE SMS:YES

To confirm your choice.

To remove the message from the display and to switch off error led " $_{lacktriangle}$  press  $\bigcirc$ .



If you have chosen "SAVE SMS:YES", the message "SAVED" appears on display for a few seconds and your message will be saved on the list of messages sent "SMS SENT". A t this point you can always send it again or change it.

## NOTE

If, after writing a message, you press  $\bigcirc$  or your fax machine is idle for more than 2 minutes, the text of your message will be saved on the list of written messages "SMS WRITTEN".

#### NOTE

If the message "MEMORY FULL", "DELETE SENT SMS" appears on display and the fax machine does not allow you to write the text of your message, this means that the memory for messages sent is full. At this point, delete at least one of the messages from the memory. Later on see "To delete/edit/send again a message (SMS)".

## NOTE

If there is no power for over an hour, the fax machine will delete all the messages. To have a record of all the messages received, refer to the report of power failure that will be automatically printed by the fax machine or require the printout of activity report (see the instruction manual of the fax machine).

## To save a message (sms) without

#### SENDING IT

<u>(S)</u>

The display shows:

#### SEND SMS

Until the following message appears on display:

**WRITE SMS** 

The display shows:

#### TEXT SMS

Write the text of the message (Max. 160 characters) as described in "To write and send a message (SMS)".

To confirm your setting. The message "SAVED" appears on display for a few seconds. The message will be saved on the list of written messages "SMS WRITTEN". Afterwards, the fax machine will automatically return to the initial stand-by mode.

## NOTE

If the message "MEMORY FULL", "DEL. WRITTEN SMS" appears on display and the fax machine does not allow you to write your message, this means that the memory for written and saved messages is full. At this point, delete at least one of the messages from the memory. Later on see "To delete/edit/send again a message (SMS)".

## To set the length of time for which THE SERVICE CENTRE KEEPS AN UNDELIVERED SMS IN MEMORY

 $\odot$ 

The display shows:

SEND SMS

Until the following message appears on display:

CONFIGURATION

The display shows:

SERV. CENTRE NO.

Until the following message appears on display:

VALIDITY PERIOD

 $\textcircled{1}_{\text{l}}$ 

The display shows:

MRX. (63 WEEKS)

(a)(b) To show the other available options: "6 HOURS", "12 HOURS", "24 HOURS", "48 HOURS" and "1 WEEK".

To confirm your setting.

 $\bigcirc$ 

To return the fax machine to the initial stand-by mode.

## To send messages to other fax

#### **MACHINES**

(3)

The display shows:

SEND SMS

**(** 

The display shows:

SMS TEXT

Write the text of the message (max. 160 characters) using the numeric keypad as described in "To write and send a message (SMS)".

**1** 

To confirm your setting. The display shows:

SEND TYPE:SMS

Until the following message appears on display:

SEND TYPE:FAX

 $^{\textcircled{1}}$ 

To confirm the setting. The display shows:

TYPE NUMBER

NUM/TOUCK/SPEED

• Dial the correspondent's number in one of the following ways: either from numeric keypad or with one-touch dialling keys and speed dialling codes (see "To set one-touch and speed dialling", chapter "Basic transmission and reception operations").



To confirm your setting. The display shows:

SEND: YES

**(** 

To start the transmission

Transmission starts as described above.

#### To send messages to e-mail addresses

(E-MAIL)

To send a message to an e-mail address, you must program an additional number provided by the Service Centre of your network operator. For some countries this number has already been configured on the fax machine; for others, it is necessary to configure it:

(§)

The display shows:

SEND SMS

Until the following message appears on display:

CONFIGURATION

 $\hat{\mathbb{Q}}_{\mathbb{P}}$ 

The display shows:

SERV. CENTRE NO.

 $\bigcirc$ /( $\triangle$ 

Until the following message appears on display:

SPECIAL NUMBER

**1** 

To confirm the setting.

If the number that appears on the lower line of the display coincides with the number provided by your network operator, press \ \Display \ \_ \bar{m} / to confirm your setting; if the numbers are not the same, dial directly the correct number from the numeric keypad and then press \ \( \rightarrow \ \_{\blue{1}} \).

 $\bigcirc$ 

To return the fax machine to the initial stand-by mode.

Once you have set the additional number, you can send a message as described below:

(§)

The display shows:

SEND SMS

**(**)

The display shows:

SMS TEXT

Write the text of the message (max. 160 characters) using the numeric keypad as described in "To write and send a message (SMS)".

1

To confirm the setting. The display shows:

SEND TYPE:SMS

Until the following message appears on display:

SEND TYPE:EMAIL

**1** 

To confirm the setting. The display shows:

TYPE ADDRESS RDD./TOUCK/SPEED



Enter the complete Internet address or press the speed dialling number or dial the number to which you have associated the Internet address.



To confirm your setting. The display shows:

SEND: YES



To start the transmission.

Transmission starts as described above.

## To receive messages (sms

The fax machine can receive up to 30 messages (SMS). When a message (SMS) is received, the " $_{\bullet \trianglerighteq}$  led starts blinking, the fax machine, if previously programmed, sends out an acoustic signal and the message "SMS RECEPTION" and then the icon appear on display.

As in message transmission, you can set some parameters to:

- ensure the correct operation of SMS service if you have more than a telephone set connected to the same telephone line, see later on "For an appropriate message (SMS) reception if you own more than one telephone set and only one telephone line".
- configure the fax machine to notify the reception of a message through an acoustic signal, see later on "To configure the fax machine for notifying the reception of a message (SMS) through an acoustic signal".

#### IMPORTANT

To make sure that SMS messages will be received, check that the fax machine is set to connect to the telephone line after at least 2 rings. See the "To change the number of rings" section of the "More sophisticated operations" chapter of the fax machine user's manual.

## To read a message (SMS) received

When the icon appears on display, it means that you have received one or more messages (SMS). At this point, if you want to read them, you must:

 $\odot$ 

The display shows:

SEND SMS

Until the following message appears on display:

#### SMS RECEIVED XX

"XX" is the number that appears in the upper right-hand side corner and it indicates the total number of messages received (max. 30). It is useful if you want to know how many messages you have received and, therefore, how many you can still receive.



To confirm your setting. The display shows:

#### DISPLAY LIST

If "MEM ALMOST FULL", "DELETE REC. SMS", appear on display, it means that the memory for messages received already contains 28 messages, therefore, it is almost full. It is advisable to delete some messages from this memory. See "To delete/edit/send again a message (SMS)".

If, on the other hand, "MEMORY FULL", "DELETE REC. SMS", appear on display, it means that the memory for messages received is full. In this case, you must delete at least one message from this memory. See "To delete/edit/ send again a message (SMS)".



To confirm your setting. The display shows from left to right: the reference number which identifies the messages present on the list of messages received (from the oldest message to the most recent one), the icon for messages still unread, the correspondent's telephone number, the text of the message or part of it, and the date and time.



Press ◀ or ▶, once to show all the message-related data and the text of the message on the fax machine. To stop the text on display, press ◀ or ▶ again.

At this point you can press  $\langle \Phi_{ ext{ } ex$ message or press ▼/▲ to find on the above-mentioned list another message that you wish to select, and then press **\Pi** | 1.

In both cases the fax machine shows:

#### DELETE

mode or to continue the procedure as follows:



To select one of the other available options: "ANSWER", "SEND", "EDIT" and "PRINT".

ANSWER: to answer a message received (see procedure below).

EDIT and SEND: to edit and send a message again (see later on "To delete/edit/send again a message (SMS)".

PRINT: to print the data concerning the message you have just selected and the text of the message. See "To print every single message within a list", section "The lists".



To confirm your choice.



To return the fax machine to the initial stand-by mode.

## To answer a message (SMS) received

(s)

The display shows:

#### SEND SMS

Until the following message appears on display:

#### SMS RECEIVED

"XX" is the number that appears in the upper right-hand side corner and it indicates the total number of messages received (max. 30). It is useful if you want to know how many messages you have received and, therefore, how many you can still receive.

To confirm your setting. The display shows:

#### DISPLAY LIST

If "MEM ALMOST FULL", "DELETE REC. SMS", appear on display, it means that the memory for messages received already contains 28 messages, therefore, it is almost full. It is advisable to delete some messages from this memory. See "To delete/edit/send again a message (SMS)".

If, on the other hand, "MEMORY FULL", "DELETE REC. SMS", appear on display, it means that the memory for messages received is full. In this case, you must delete at least one message from this memory. See "To delete/edit/ send again a message (SMS)".

- To confirm your setting. The display shows from left to right: the reference number which identifies the messages present on the list of messages received (from the oldest message to the most recent one), the icon for messages still unread, the correspondent's telephone number, the text of the message or part of it, and the date and time.
- (◄)/(►) Press ◀ or ► again to show all the message-related data and the text of the message on the fax machine. To stop the text on display, press ◀ or ▶ again.

At this point you can press  $\langle \Phi_{\blacksquare} \rangle$  to select the displayed message or press ▼/▲ to find on the above-mentioned list another message that you wish to select, and then press

In both cases the fax machine shows:

#### DELETE

( Until the following message appears on display:

#### **ANSWER**

To confirm your setting. The display shows on the upper line:

#### SMS TEXT

From this point on, follow the procedure described in "To write and send a message (SMS)", as from the step in which the display shows: "SMS TEXT".

#### NOTE

If the message "FULL MEMORY", "DELETE SMS" appears on display and the fax machine does not allow you to write the text of your message, this means that:

- the memory for messages sent is full

- the memory for messages written and saved is full
- both memories are full.

At this point, delete at least one of the messages from the memories or from both (according to each case). Later on see "To delete/edit/send again a message (SMS)".

## FOR AN APPROPRIATE MESSAGE (SMS) RE-CEPTION IF YOU OWN MORE THAN ONE TEL-EPHONE SET AND ONLY ONE TELEPHONE LINE

If you must connect other telephone sets to the same telephone line, up to a maximum number of 9 which can receive messages (SMS), you must identify each of them with a different terminal number (between 0 and 9) to make sure that the messages reach the set desired. To give the fax machine a specified terminal number, proceed as described below. As regards other telephone sets, follow the procedures described by their manufacturers in order to obtain the same result.

 $\odot$ 

The display shows:

#### SEND SAS

Until the following message appears on display:

#### CONFIGURATION

The display shows:

#### SERV. CENTRE NO.

Until the following message appears on display:

TERMINAL NO.

**(**)

To confirm your setting. The display shows:

TERMINAL NO.

(0-9) 0

(a)-(g)-(x)2 Press a key from 1 to 9 to identify a terminal different from "0" so that it can receive the messages sent to it.

**(**)

To confirm the setting.



To return the fax machine to the initial stand-by mode.

# To configure the fax machine for notifying the reception of a message (sms) through an acoustic signal

The fax machine has already been configured for notifying the reception of a message (SMS) through an acoustic signal; if it is not, proceed as follows:

The display shows:

SEND SMS

( Until the following message appears on display:

CONFIGURATION

The display shows:

SERV. CENTRE NO.

Until the following message appears on display:

SMS RX RDVICE

The display shows:

SMS RX RDVICE: N

To see the other available option:

SMS RX ADVICE: Y

◆ 🗊 / To confirm your choice.

To return the fax machine to the initial stand-by mode.

## To delete/edit/send again a message

(sms)

Look at the list of messages sent, written (not sent yet), or received if you want to find a message that you wish to delete, edit and/or send again.

#### From the list of messages sent

<u>(S)</u>

The display shows:

SEND SAS

( Until the following message appears on display:

SMS SENT XX

"XX" is the number that appears in the upper right-hand side corner and it indicates the total number of messages sent (max. 5). It is useful if you want to know how many messages you have sent and, therefore, how many you can still send.

DISPLAY LIST

To confirm your setting. The display shows from left to right: the reference number which identifies the messages present on the list of messages sent (from the oldest message to the most recent one), the correspondent's telephone number, the text of the message or part of it, and the date and time.

**(1)** 

Press **◄/** once to show all the message-related data and the text of the message on the fax machine. To stop the text on display, press **◄/** again.

At this point you can press ♠ to delete, edit and/or send again or press ▼/♠ to find on the above-mentioned list another message that you wish to delete, edit and/or send again and then press ♠.

In both cases the display shows on the upper line:

DELETE

To show the other available options: "SEND", "EDIT" and "PRINT".

DELETE: to delete the message selected.

SEND: to send the same message to another recipient or to the same recipient.

EDIT: to change the message contents and send it to the same recipient or to another recipient.

PRINT: to print the data concerning the message you have just selected and the text of the message.

To edit and send a message again, see "To write and send a message (SMS)" as from the step in which the display shows "SMS TEXT".

To print the data concerning the message selected, see "To print every single message within a list", section "The lists".

To confirm your choice.

To return the fax machine to the initial stand-by mode.

From the list of messages written and saved

S) EXT.

The display shows:

WRITE/SEND SMS

Until the following message appears on display:

SMS WRITTEN XX

"XX" is the number that appears in the upper right-hand side corner and it indicates the total number of messages written and saved (max. 5). It is useful if you want to know how many messages you have saved and, therefore, how many you can still save.

To confirm the setting. The display shows:

DISPLAY LIST

From this point on, repeat the procedure as from the step in which the display shows: "DISPLAY LIST".

#### From the list of messages received

S FXT

The display shows:

SEND SAS

Until the following message appears on display:

SMS RECEIVED XX

"XX" is the number that appears in the upper right-hand side corner and it indicates the total number of messages received (max. 30). It is useful if you want to know how many messages you have received and, therefore, how many you can still receive.

To confirm the setting. The display shows:

DISPLAY LIST

From this point on, repeat the procedure as from the step in which the display shows: "DISPLAY LIST".

## THE LISTS

The lists containing the messages received, sent and written but still not sent, can be displayed as described in "To delete/edit/send again a message (SMS)" and can also be printed at any moment.

When you ask for a list printout, you can read the text of the message, have a report of all the data concerning it, for example, the date and time when it was sent or received, the selected number, the transmitter's number, whether the message was appropriately delivered, etc. Apart from printing the complete lists, you can also require the printout of each message within a list.

## To print every message within a list

S EXT.

The display shows:

SEND SMS

Until the following message appears on display:

SMS SENT XX

or:

SMS RECEIVED XX

or:

SMS WRITTEN XX

To confirm your setting. The display shows:

DISPLAY LIST

To confirm your setting. The display shows from left to right: the reference number which identifies the messages present on the list of messages that you have selected, the correspondent's telephone number, the text of the message or part of it, and the date and time.

Press ◀ or ▶ once to show all the message-related data and the text of the message on the fax machine. To stop the text on display, press ◀ or ▶ again.

At this point you can press  $\bigcirc$  to select the message or press  $\bigcirc$   $\triangle$  to find on the above-mentioned list another message that you wish to select and then press  $\bigcirc$   $\bigcirc$   $\bigcirc$  The display shows:

NEI ETE

until the following message appears on display:

PRINT

To confirm your setting.

The fax machine prints a report containing the data of the message that you have just selected and the text of the message, and then automatically returns to the initial standby mode.

## To print the lists of messages (sms) sent, written and received

(S)

The display shows:

WRITE/SEND SMS

**▼**/**△** Ur

Until the following message appears on display:

SMS SENT XX

or:

SMS RECEIVED XX

or:

SMS WRITTEN XX

**1** 

To confirm your choice. The display shows:

DISPLAY LIST

**V**/**A** 

Until the following message appears on display:

PRINT LIST

**1** 

To confirm your setting. After printing the report, the fax machine automatically returns to the initial stand-by mode.

## NOTE

If there are no messages in the list selected, the display shows "MEMORY EMPTY" and the fax machine returns to the initial stand-by mode.

## **T**O PRINT THE LIST OF CONFIGURATION **PARAMETERS** S EXT. The display shows: SEND SMS

Until the following message appears on display:

The display shows:

CONFIGURATION

SERV. CENTRE NO. • Until the following message appears on display:

PRINT CONFIG.

To confirm your setting. After printing the report, the fax machine automatically returns to the initial stand-by mode.